



CERTIFICATE OF REGISTRATION

Quality Management System

Nicholson & Bass Ltd

3 Nicholson Drive
Michelin Road
Newtownabbey
County Antrim
BT36 4FB
United Kingdom



Operate a Quality Management System
which complies with the requirements of
BS EN ISO 9001:2000
for the activities detailed in the scope of
registration.

Certificate No: **FM 13289**

Signed on behalf of BSI

Originally registered: **17 Sep 1991**



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Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2000 requirements may be
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Group Headquarters: 389 Chiswick High Road, London W4 4AL, UK.



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BS EN ISO 9002:1994 was achieved in 1991 and covers all production areas.



Quality accreditations and management systems

BS EN ISO 9002:1994 was achieved in 1991 and covers all production areas. Our quality system comprises of two main elements.

- 1 A quality manual which defines our method of conformance to the standard.
- 2 A procedures manual which defines detailed operational procedures.

Nicholson and Bass Limited are committed to producing various types of printed material, which is both fit for its intended purpose and which fully conforms to its Customers specification. In order to achieve these objectives, the Company operates a quality system in accordance with BS EN ISO 9002 which is described in the quality manual held at Nicholson and Bass Ltd.

Quality relates to all aspects of our business including such things as the purchasing of raw materials, the production process, the quality of finished products and servicing the needs of our Customers.

We place particular importance upon the contribution that all employees make to quality and will therefore provide the necessary training and information required to enable them to achieve and maintain the desired level of service and quality.

Full responsibility for the maintenance of the Quality System is delegated to the Quality Manager who will determine its operational effectiveness by internal audits and reviews.

Whilst all personnel within the Company are responsible for the quality of their contribution to the Company's products and services, the ultimate responsibility for quality rests with the Managing Director, who with the Board of Directors determines the Company's quality policy and objectives. A key element of the Company's strategic plan is to

“Consistently achieve levels of technical and service quality which exceeds Customer needs.

The Managing Director delegates the necessary management authority to key personnel responsible for achieving these objectives.